

## Project Partners

The project is being driven by a partnership of city, local and regional authorities drawn from across the Atlantic Area

Regions and City Partners	Regional Contact
<b>Cardiff City Council</b> - Wales <a href="http://www.cardiff.gov.uk">www.cardiff.gov.uk</a>	Neil Hanratty <a href="mailto:NHanratty@cardiff.gov.uk">NHanratty@cardiff.gov.uk</a>
<b>Derry City Council</b> - N. Ireland <a href="http://www.derrycitycouncil.gov.uk">www.derrycitycouncil.gov.uk</a>	Louise Breslin <a href="mailto:louise.breslin@derrycity.gov.uk">louise.breslin@derrycity.gov.uk</a>
<b>Donegal County Council</b> - Ireland <a href="http://www.donegalcoco.ie">www.donegalcoco.ie</a>	Siobhán Foy <a href="mailto:sfoy@donegalcoco.ie">sfoy@donegalcoco.ie</a>
<b>Dept. of Environment</b> - N. Ireland <a href="http://www.doeni.gov.uk/">www.doeni.gov.uk/</a>	Lorcan O'Kane <a href="mailto:lorcan.okane@doeni.gov.uk">lorcan.okane@doeni.gov.uk</a>
<b>EMCANTA</b> - Santander, Spain <a href="http://www.emcanta.es">www.emcanta.es</a>	José Manuel San Emeterio <a href="mailto:jsanemeterio@emcanta.es">jsanemeterio@emcanta.es</a>
<b>ERNACT</b> - Ireland <a href="http://www.ernact.eu">www.ernact.eu</a>	Rocío Rubio Centeno <a href="mailto:rocio.rubio@ernact.eu">rocio.rubio@ernact.eu</a>
<b>Fomento de San Sebastián</b> - San Sebastian/Donostia, Spain <a href="http://www.fomentosansebastian.org">www.fomentosansebastian.org</a>	Maite Ayestarán <a href="mailto:Maite.Ayestaran@donostia.org">Maite.Ayestaran@donostia.org</a>

**ERNACT EEIG**  
Unit 150, Colab  
LYIT, Port Road,  
Letterkenny  
Co. Donegal  
Phone: +353.7491.68212  
Fax: +353.7491.68214  
E-mail: [rocio.rubio@ernact.eu](mailto:rocio.rubio@ernact.eu)  
Web: [www.ernact.eu](http://www.ernact.eu)

<http://atlantic-e-services.ernact.eu>

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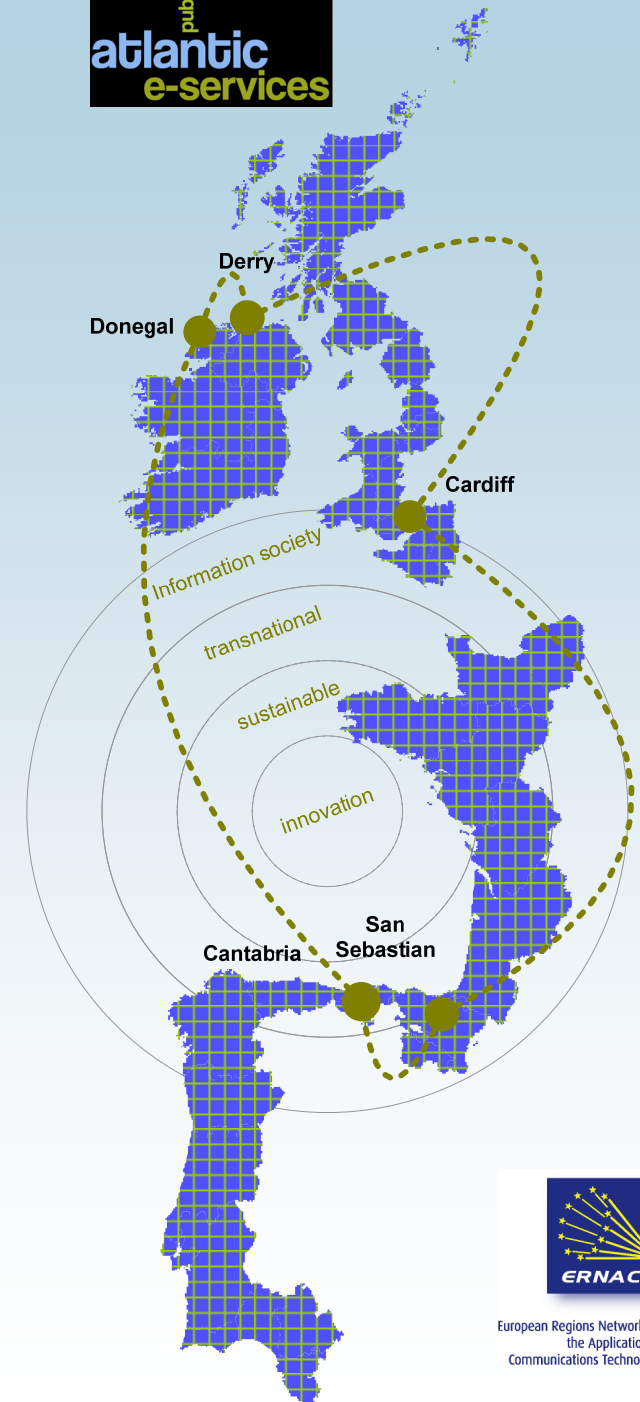
[www.coop-atlantico.com](http://www.coop-atlantico.com)



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European Regions Network for  
the Application of  
Communications Technology

# Building Sustainable Public Services in the Atlantic Area

A number of regions and cities from the Atlantic area are co-operating, with financial assistance from the EU, to pilot sustainable approaches to developing e-public services to meet the increasingly global and inter-connected needs of the Atlantic Area's citizens and businesses.

## Project Aim

Create a transnational innovation system capable of creating a long-term e-administration development cluster within the Atlantic Area

## Objectives

1. Develop methods and approaches to build transnational e-services, particularly e-admin services
2. Use the tools to create a number of transnational multilingual e-services
3. Pilot an innovation process designed to transfer products developed by the public sector for wider use in the Atlantic Area

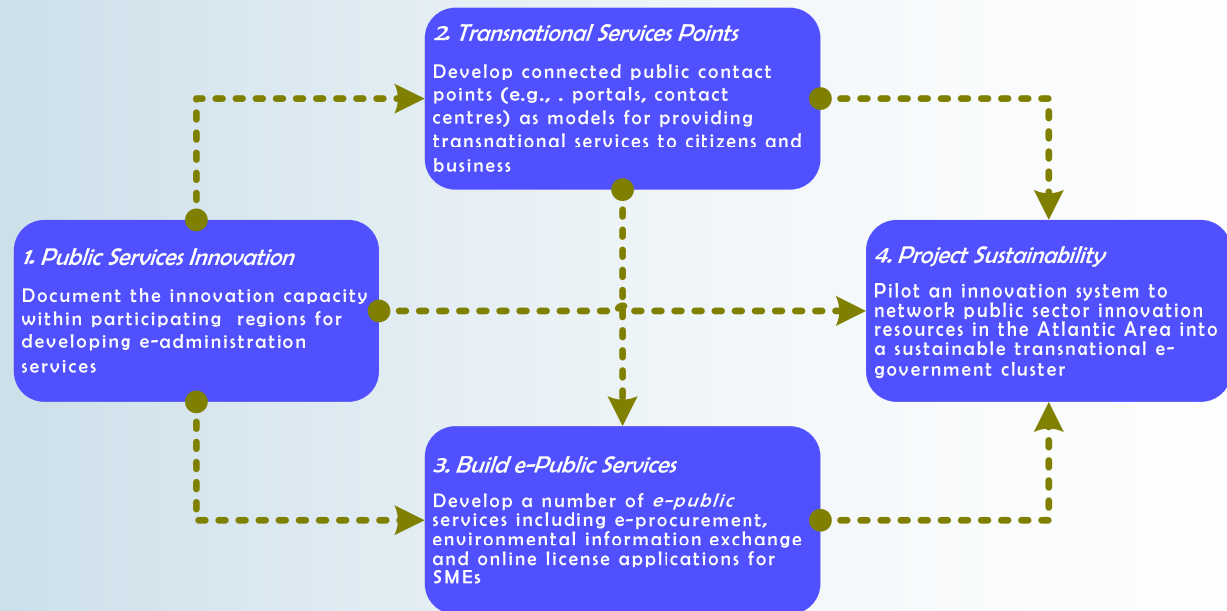
atlantic  
services  
customer  
contact e-portal  
centre relationships

## Workprogramme

The project partners will complete a three-year detailed programme of work to realise the project's aim, objectives and outputs.

This work is being co-ordinated by ERNACT and will be communicated through a series of publications, workshops and a conference (in Santander) to all interested parties.

The four main stages of this workplan are described below.



## What will the Project Produce

1. A new information service from public authorities providing sign-posting for citizens, visitors and businesses to useful services in other parts of the Atlantic Area.
2. Transnational e-procurement service (electronic marketplace) for use by local authorities and their suppliers.
3. Service to enable public authorities to exchange environmental information between Member States in the Atlantic Area
4. On-line system to enable small businesses to pay their taxes to local/regional authorities
5. Partnership of public sector actors, information technology service companies and technology transfer institutions interested in co-operating to develop a sustainable Atlantic Area e-government cluster.